

Customer Service Representative II

Are you passionate about helping others with their insurance? Do you see it as an amazing career? Have you focused on honing your skills?

Are you being held back in an agency that just wants you to do it the same way they have for the past 50 years? Do you wish you could be more inventive and utilize all the technology you've been reading about in all the insurance journals?

If you are ready to use videos with proposals, social media the entire team joins in on, smart business cards, and as much automation as possible then this is the office for you!

If you see yourself as dependable, detail-oriented, achievement-oriented, and independent you should get started with us today.

You must have a General Lines Property & Casualty license. An insurance designation is preferred but not required. Extensive knowledge on insurance policies including endorsements is necessary. Bilingual in Spanish required.

*****LICENSED CANDIDATES ONLY*****

Compensation: \$50,000 - \$70,000 based on experience. Commission for sales and bonus pay available. Annual clothing allowance for agency branded apparel.

Vacation: 4- 20 days based on time with the agency.

Work From Home: After 90 days this position will offer 2 days per month, as earned, to work from home.

Paid holidays: Your birthday, New Year's Day, Good Friday, Memorial Day, 4th of July, Labor Day, Thanksgiving and the day after, Christmas Eve and Christmas Day.

Eligible for Medical, Dental, and Vision Insurance after 90 days of employment

To apply, please email your resume to careers@kickerinsuresme.com with the subject line "Your Newest Team Member."

Team Culture and Office Environment

At Kicker Insures Me Agency, we are a close-knit team that succeeds by supporting one another and our community. We are passionate about providing the best insurance solutions for our clients. We take time to educate them on insurance products and coverage,

and should a claim occur, we are the in-house claims liaison to walk them through the entire claims process.

To make sure our team is as efficient as possible, we provide the latest technology in the industry:

- Computer stations that include new laptops, multiple monitors, cordless keyboard/mouse, headsets on a standing desk.
- E-Signature, easy to use management system, sales tracking software, and office intranet
- Ability to communicate with clients through multiple channels: Text, Phone, and Email

We are dedicated to our community and do our best to support other businesses and organizations whenever possible. Some of the organizations we have supported over the years include:

- The Bridge Over Troubled Water
- American Legion
- Pasadena Chamber of Commerce
- Deer Park Chamber of Commerce
- Pasadena Independent School District
- Deer Park Independent School District

Regardless of what is going on in the office, we frequently take time to have fun!